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# THE HOUSEHOLD LOAN PLAN

A solution to problems of family finance

## THE HOUSEHOLD LOAN PLAN

### The organization behind the Household Loan Plan

Household Finance Corporation and its subsidiaries, by virtue of length of service, soundness of policies, and amount of capital employed, is today the world's leading personal finance organization.

Over 300,000 families in ninety-four cities were served in 1932 by one hundred and fifty-two branch offices.

HOUSEHOLD'S preferred stock was underwritten by an internationally known banking house and is listed on the New York Stock Exchange. These facts guarantee the strength, reliability and motives of the organization.

### Five unique features of the Household Loan Plan

### 1. Method of making loans

HOUSEHOLD makes loans of \$300 or less to men and their wives for domestic purposes. No endorsers or guarantees by outsiders are required. Transactions are strictly confidential. No inquiries are made of friends, relatives, tradespeople, or employers. It is not necessary to own real estate, bonds or an automobile. Anyone permanently located in a community served by a HOUSEHOLD office and keeping house, whose normal income is sufficient to meet living expenses and moderate payments on a loan is eligible to borrow under this plan.

The usual method employed by banks and so-called "industrial loan agencies" of requiring two endorsers—two co-makers who guarantee the payment of the loan—has never been employed by Household. This company's customers can borrow on their own security and stand on their own feet. Business with Household is transacted with the same dignity and privacy that a bank affords.

### 2. Reasonable cost

Household is known throughout the country for its policy of lending at the lowest possible rate consistent with sound business policy. It is the only organization with numerous branch offices in principal cities which has made a practice whenever possible of charging less than the maximum rate of 3½

per cent a month on unpaid balances permitted by the small loan laws of most states on loans up to \$300.

HOUSEHOLD'S rate is always promptly adjusted to changing operation costs with a view to affording customers the lowest possible rate consistent with sound business practice.

### 3. Prompt service

One may get the cash he needs on short notice. It is a simple matter to apply for a HOUSEHOLD loan. If you live in one of the cities listed on pages 10, 11, 12 and 13 go to the nearest HOUSEHOLD office and apply in person for the amount needed. If not convenient to call at the office, one may inquire by telephone, or mail the coupon on back cover, fixing a day-time hour for an interview with a HOUSEHOLD representative at the home. (HOUSEHOLD makes loans only in communities where branch offices are located). If, after seeking such information, one decides not to borrow, there will be no charge or obligation.

The final papers are signed by husband and wife at the HOUSEHOLD office and at that time all details about the loan are carefully explained. The transaction is often completed on the same day the application is received.

### 4. Convenient repayment plan

A loan is usually repaid on a regular schedule of twenty equal monthly principal payments plus the interest due each month on the unpaid balance; or it may be paid in full at any time; or larger payments than those stipulated may be made, thus reducing both the principal and interest.

For example, a \$100 loan is repaid at the

rate of \$5.00 a month, plus charges on unpaid balances; a \$200 loan at the rate of \$10 a month, plus charges on unpaid balances; and a \$300 loan at the rate of \$15 a month, plus charges on unpaid balances.

One pays interest only on the actual amount of money received and for the actual number of days he has it, and no more. One receives the full amount of the loan in cash. No deductions of any kind are made in advance

A monthly payment date is agreed upon with the customer to suit his convenience. He is then expected to make his payments each month on that date, following the regular schedule of principal and interest payments fixed by the amount of his loan. Those who repay promptly as agreed can obtain more money from HOUSEHOLD when necessary, even though their loans are not fully paid up.

HOUSEHOLD sends no advance notices of the date payments are due and makes no collections outside the office—all payments are made at the office or by money order or check.

### 5. Helpful financial counsel

One should never hesitate to take money problems to a HOUSEHOLD manager. If a loan will not be helpful, he will frankly recommend some other procedure. Customers find him a courteous, competent, experienced adviser, sincerely interested in helping with anything having to do with family finances. Booklets discussing problems of money management for the family may be had free upon request at any HOUSEHOLD office.

### Can small loans be obtained at less cost on the discount plan?

That depends on the type of loan offered. When the average loan is large and only preferred risks are taken, rates are correspondingly low. Where, however, amounts loaned are small and not much reliance is placed on the endorser's credit, prices will closely approach and sometimes exceed those charged by HOUSEHOLD.

### Cost of endorsed note loans

In comparing the rates charged, the customer must bear in mind that companies requiring endorsers usually state the cost of their service in terms of discount, plus fees, whereas HOUSEHOLD charges only interest on the unpaid balance and there are no deductions, or fees. The full amount of the loan is handed the customer when the loan is made. Eight per cent a year discounted (deducted in advance) with ten monthly repayments of principal is just the same as 11/2% a month figured on unpaid balances under HOUSEHOLD'S plan. Rates on endorsed note loans may be found to be slightly lower than HOUSEHOLD's rate. This is because the risk of loss is less and the cost of collections lower than under HOUSEHOLD's plan.

Persons who are willing to ask their friends, relatives, or co-workers to endorse for them in order to obtain money from discount loan agencies will, therefore, do well to figure the actual costs carefully, including fees, insurance charges, and whether or not

there are extra discounts for renewal in case one borrows again before the loan is paid off.

HOUSEHOLD, realizing that more than half of all worthy families cannot (or prefer not to) obtain endorsers, has developed the HOUSEHOLD LOAN PLAN which provides the lowest possible charge to families who wish to borrow on their own security and stand on their own feet. Many people of considerable means who might have bank credit by asking their friends to endorse for them, after comparing costs, prefer to avoid these inconveniences by coming to HOUSEHOLD when in need of small sums.

### Small bank loans not profitable

When a bank makes a small loan at a very low rate, the loan is not profitable to the bank, but is made to accommodate present or future depositors. Banks make their profits on loans to commerce and industry in large amounts. Banks are principally "wholesalers" of credit, while HOUSEHOLD retails cash. The man who must purchase his coal by the ton instead of the carload, or his money in small amounts instead of large, must necessarily pay at a higher rate.

### When is borrowing justified?

The fact that a family is in debt is no longer considered to be proof of bad management. Constructive use of credit enables one to extend, develop initiative, accomplish things otherwise impossible, with courage and confidence. Borrowing when an emer-

gency develops is common practice in business. People who do things need financial help occasionally. Anyone hard pressed by creditors cannot do his best work.

### Reasons for borrowing

Loans are made most frequently to pay debts already contracted, but many are made to obtain medical attention, make repairs on homes, to pay taxes, for educational purposes, to take advantage of cash prices or for the purchase of necessities which cannot be obtained without cash. It is often a great advantage to owe only one debt which can be repaid systematically rather than several which harass and annoy one and reduce his efficiency and self-respect. It is recognized that just as the business man borrows to increase permanently the volume of his business, so the householder may borrow to improve permanently his standard of living.

### What Household customers say

The customers on HOUSEHOLD's books represent more than 1700 occupations including teachers, managers, owners and operators of businesses, professional men of all kinds, skilled mechanics, foremen, railroad men, miners, farmers, and industrial workers.

In HOUSEHOLD's files may be found hundreds of letters of appreciation which have come from people in all walks of life as a result of the help they have secured from loans and the courtesy shown them. From professional people including school teachers, lawyers and doctors, come expressions which are best summed up in the letter of a professional man who said:

"I wish to thank you for the courtesy of your organization in handling the loan I now have with you. It has been very satisfactory in that your investigations caused me no embarrassment in any way, and every consideration has been extended on the part of your office force. "It has, indeed, been a pleasure to do business with you and I am sure that anyone desiring a small loan will find that your service cannot be improved upon. With your low rates and personal attention, you should be able to render a real service wherever you are given the opportunity."

### Self improvement is teachers' need

Many teachers borrow from HOUSEHOLD. In fact HOUSEHOLD has an office in Chicago, and one in New York City, dealing exclusively with school teachers. Some borrow to improve themselves through summer travel or college courses, others to meet emergency obligations their salaries cannot always cover. One wrote to HOUSEHOLD:

"... May I say a word more? I may be wrong, as human judgment is liable to error, but the impression I have gained in my dealings with you up to date is that you go just a bit beyond the mere requirement in the direction of courtesy and consideration for your clients, so that an element of satisfaction is introduced into the usually unsatisfactory business of borrowing.

"I can gladly and honestly commend you to anyone whose circumstances call for the service which you render."

A minister who had found it necessary to borrow to meet unexpected expenses, wrote after the loan had been completed as follows: "I wish to thank you for the prompt service rendered in connection with the loan just

negotiated with you.

"Everyone in your organization with whom I have talked has shown the utmost courtesy and the atmosphere of the whole transaction has been on a trust company level. I desire to mention particularly the gentleman who came to my home when I first made inquiry of you. He was the very acme of consideration and made Mrs..... and myself feel that our business was really desired. I trust that you will convey to him our appreciation of his attitude, which is one calculated to draw a fine class of customers to your service. "If I can at any time be of service to you in speaking a kind word, I shall certainly do so."

### Loan often prevents worry

A large number of people who apply for loans do so as a result of circumstances which are difficult in the extreme. Many would have been spared much worry had they made their applications earlier. One working man's wife wrote:

"You see it is good to know there is someone some place who is willing to help out when one is down. Four months ago we were again at the point of borrowing when bills from doctors and nurses for our twin boys came, but somehow we managed alone. You see my husband does his best to bring me his pay envelope with \$25 a week and I stretch it as far as I can. Besides, we are a good team, my husband and I, pulling in the same direction with all our strength. We are saving something every week to buy a little home for us and our children and then we may need your help. I must say, that if we are able to buy a home we shall owe it to you because if you had not lent us that money two years ago I might not have been in this world now. We look upon you as a friend, our other friends turn us down when we need them most."

## Branch Offices of HOUSEHOLD FINANCE CORPORATION AND SUBSIDIARIES

### **ILLINOIS**

Alton-First National Bank Building, 7th Fl. Main 3300 Aurora—Mercantile Block, Fourth Floor Aurora 4007
Bloomington—Durley Building, Third Floor Phone: 4765 Champaign—Lincoln Building, Fourth Floor Phone: 3410 Chicago—105 W. Madison St., Room 1406 Franklin 0885 105 W. Monroe Street, Fifth Floor **State 1777** 6856 S. Halsted St., 2nd Floor Englewood 5534 9130 Commercial Ave., 2nd Floor So. Chicago 0103 4753 Broadway, Eleventh Floor L 2355 West 63rd Street, Second Floor Longbeach 7163 Republic 4472 105 West Madison Street, Room 1404 Franklin 0888 Capitol 3440 2800 Milwaukee Avenue, Room 524 841 East 63rd Street, Fourth Floor Plaza 8360 77 West Washington Street, Tenth Floor State 0151 4710-18 Irving Park Blvd., 2nd Floor Pensacola 4570 1951 Irving Park Blvd., 2nd Floor Buckingham 1006 6255 S. Ashland Avenue, Room 12 Hemlock 4510 11106 S. Michigan Avenue, Room 5 Commodore 3880 1737 Howard Street, Second Floor Rogers Park 8320 4010 West Madison Street, Fourth Floor Kedzie 0704 Cicero-60121/2 Cermak Road, Second Floor Cicero 6400 Decatur—Citizens Building, Fourth Floor Phone: 5277 Galesburg—Hill Arcade Building, Third Floor Main 137
Galesburg—Hill Arcade Building, Third Floor Main 6226
Joliet—106 North Chicago St., 2nd Floor Phone: 6184
Moline—The Fifth Avenue Building, 4th Fl. Moline 1464 Oak Park-1140 Lake Street, Third Floor Euclid 503 Peoria—Lehmann Building, Third Floor Phone: 4-5177 Rockford—Rockford Nat. Bank Bldg., 2nd Fl. Main 930 Springfield—Myers Building, Tenth Floor Main 682 Waukegan-Waukegan Nat.B.Bldg.,3rd Fl. Ontario 7111

### INDIANA

(Household Finance Corporation, of America)

East Chicago—3701 Main St., 6th Floor Ind. Har. 2453 Evansville—Central Union Bk. Bldg., 3rd Fl. Phone: 5161 Gary—Gary State Bank Building, 7th Floor Phone: 9482 Hammond—5244 Hohman Ave., 5th Floor Phone: 5250 Indianapolis—Merchants Bk. Bldg., Fifth Fl. Riley 2579 Michigan City—Warren Bldg., Fifth Floor Phone: 770 South Bend—Sherland Building, 5th Floor Phone: 3-8249

### **IOWA**

(Household Finance Corporation, of America)

Davenport—Kahl Building, Tenth Floor Kenwood 1115

Des Moines—Reg. & Tribune Bldg., 8th Fl. Phone: 3-6255

### MARYLAND

Baltimore—First National Bank Bldg., 6th Fl. Plaza 1662 Fidelity Building, Fifteenth Floor Plaza 2654 209 North Liberty Street, Second Floor Plaza 0166

### **MASSACHUSETTS**

(Household Finance Corporation, of Massachusetts)

Boston—110 Tremont Street, 4th Floor
License Number 223

Worcester—390 Main St., 328 Slater Bldg. Phone: 3-2973
License Number 224

### **MICHIGAN**

(Household Finance Corporation, of America)

Battle Creek-City Nat. Bk. Bldg., 3rd Fl. Phone: 4406 Detroit-135W. Fort St., 527 Penobscot Bldg. Cherry 3470 131 West Lafayette Boulevard, 9th Floor Cadillac 6382 14131 Woodward Avenue, Room 234 Longfellow 2435 5050 Joy Rd., Woodbrook Bldg., 4th Fl. Garfield 3102 1137 First National Bank Building Cadillac 0695 9992 Gratiot Ave., near Harper Ave. Whittier 1181 Flint-Industrial Bank Building, 6th Floor Phone: 2-4165 Kresge Building, Fourth Floor Phone: 2-6146 Grand Rapids-422 Grand R. Nat. Bk. B. Phone: 4-773 Jackson—Reynolds Building, 10th Floor Phone: 6197
Kalamazoo—Bank of Kal. Bldg., 8th Floor Phone: 2-0266 Lansing-Prudden Building, Tenth Floor Phone: 2-1277 Muskegon-207 Peoples State Bank Bldg. Phone: 22762 Port Huron-3131/2 Huron Ave., 2nd Floor Phone: 7167 Saginaw-2nd Nat. Bank Bldg., 2nd Floor Phone: 2-7115

### **MISSOURI**

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3119 Troost Avenue, Second Floor
St. Joseph—Tootle Building, Fourth Floor
St. Louis—705 Olive Street, Third Floor
Ambassador Building, Eighth Floor
520 North Grand Blvd., Second Floor

### **NEW IERSEY**

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A Personal Loan Company.

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### OHIO

Cincinnati-7 E. 5th St., Rooms 27-29, Phone Main 1585

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Easton—First Nat. Bank Bldg., Second Floor Phone: 9177

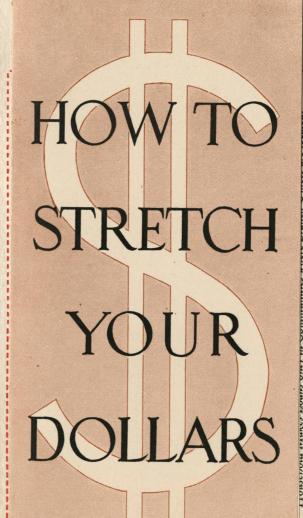
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This free service includes the publication and distribution of a series of authoritative booklets, "Stretching the Dollar," containing helpful information on various phases of money management; and expert consultation service personally available in nearly 100 cities, or by mail.

Greater security and happiness, the rewards of better financial health, can be achieved if the family will make a plan for future spending and work together to carry it out.

The first two booklets of the "Stretching the Dollar" series are now ready. "Money Management for Households" shows in detail how to make a practical spending plan. "Safe Food Economy" tells how to spend the food dollar wisely.

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### Can You Answer These Questions?

What will a spending plan do for a family?

How can expenditures be guided and controlled?

Where can a family find personal help in solving its financial problems?

How can a family stretch its food dollars safely?

The Booklets
Pictured Here
Give The Answers

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